

# Quality & environmental policy

In order to strengthen LK Armatur's position as an innovative, environmentally conscious manufacturer of energy efficient, customer and market-adapted plumbing equipment, our products and achievements shall always meet the outside world's expectations. This means that at LK Armatur all employees are required to;

- perform their duties in a way that results meet and preferably exceed internal and external expectations,
- always document and provide accurate data to customers, suppliers, authorities and internal processes,
- always meet the various laws, requirements, directives (including PED) and the expectations that are being put on us, and work to continually increase our efficiency,
- work to effectively prevent environmental impact and reduce overall environmental impact from our and our customers' products,
- work to ensure that we always offer the best possible delivery time and maintain the high quality of delivery that characterizes LK Armatur,
- seriously and structured, looking for new and improved ways to meet customers' expressed and unspoken needs,
- have the responsibility and authority to stop deliveries of goods that may be incorrect,
- have the responsibility and the power to propose and drive efficiency improvements, to both working methods, environmental impact and product range.

